



www.continentalsports.co.uk



Maintenance Manager

Salary negotiable depending upon experience

Permanent (39 hours per week)

Based in Huddersfield

Continental Sports: Established 57 years ago we design, manufacture and install equipment for Sports Halls, Physical Education, Gymnastics and Trampolining including Trampoline and Ninja Parks.

The exciting opportunity has arisen where Continental is currently looking for someone to join our sales department as a Maintenance Manager who can help with continued demand and improvements to our services.

The successful candidate will need to meet the following criteria:

Key Responsibilities:

- Communicate with new and existing clients to promote and sell our maintenance services.
- Provide costs to clients for the maintenance services and following analysis of the site reports.
- Provide support and manage the day to day duties of the maintenance teams who operate throughout the UK.
- Manage the maintenance schedule to ensure continuity of work.
- Correctly enter and maintain data in our maintenance database.
- Provide a proactive service to prompt clients of their maintenance due dates.
- Attend on and off site meetings to provide continued service to our clients.
- Communicate with the production manager to coordinate manufactured products with maintenance site visits.
- Operate our EFACS system to input and extract data.
- Provide support to the sales administration team.
- Handle any client complaints in a professional manner by following the correct procedures.
- Maintain a high level of After Sales service and continuity for clients.

Key Skills:

- Be articulate, confident, enthusiastic and have excellent attention to detail.
- Have the ability to generate rapport, build customer relationships and communicate with people at all levels.
- Work well under pressure, managing a high workload & multiple deadlines simultaneously.
- Excellent telephone manner.

- Exceptional written and verbal communication skills.
- Strong IT skills with Microsoft office and Google Workspace applications.
- Have the ability to read and understand technical drawings.
- Provide solutions and suggestions to improve current systems and practices.

Continuous training will be provided to ensure there is a full understanding of the operational processes.

To apply please send CV and covering letter to jobs@contisports.co.uk